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FIG. 1

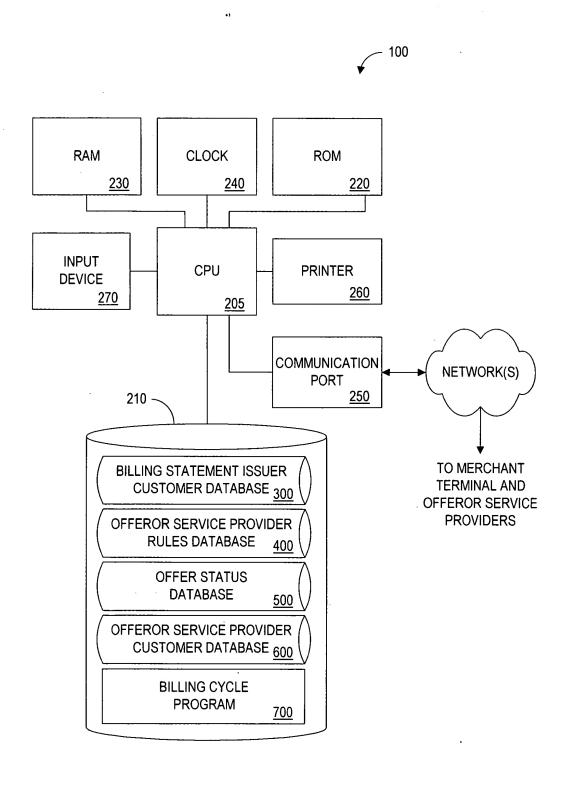


FIG. 2

APPROVED O.G. F.G.
By CLASS SUBCLAS.
DRAFTSMAN

BILLING STATEMENT ISSUER CUSTOMER DATABASE 300

	CUSTOMER NAME	BILLING ADDRESS	ACCOUNT IDENTIFIER	OUTSTANDING BALANCE	MINIMUM AMOUNT DUE	DUE DATE
	330	335	340	345	350	355
	BOB SMITH	123 MAIN ST. TOWN, STATE 09111	1234-1234	\$1,600.00	\$160.00	4/15/98
	THOMAS JONES	436 PLAIN ST. CITY, STATE 23555	1234-5678	\$250.00	\$25.00	4/15/98
	SUE JOHNSON	987 1ST AVE. CITY, STATE 09829	1234-9876	\$150.00	\$15.00	4/15/98
1	MARY MARTIN	876 VINE ST. TOWN, STATE 98765	1234-4565	\$350.00	\$35.00	4/15/98
	JOHN DOE	345 BROADWAY CITY, STATE 23666	1234-2364	\$80.00	\$8.00	4/15/98

FIG.

APPROVED C.G. FIG.

OFFEROR SERVICE PROVIDER RULES DATABASE 400

				η		<u> </u>	
MAXIMUM OFFER AMOUNT	445	\$75.00		\$80.00		\$25.00	
OFFER RULES	440	OFFER TO PAY UP TO MAXIMUM OFFER AMOUNT OF CUSTOMER'S MINIMUM AMOUNT DUE	ONLY OFFER TO CUSTOMERS WITH ZIP CODES BEGINNING WITH 09	OFFER TO PAY MAXIMUM OFFER AMOUNT TO CUSTOMER'S ACCOUNT	ONLY OFFER TO CUSTOMERS WITH A CREDIT RATING >B	IF MAXIMUM OFFER AMOUNT > MINIMUM PAYMENT DUE, OFFER TO PAY CUSTOMER'S MINIMUM PAYMENT DUE	ONLY OFFER TO CUSTOMERS WITH ZIP CODES BEGINNING WITH 23
OFFEROR SERVICE PROVIDER IDENTIFIER	435	АТ&Т		CITIBANK VISA		AMERICA	
OFFER TYPE IDENTIFIER	430	-		2		3.	
		405		410		415	

FIG. 2

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OFFER STATUS DATABASE 500

APPROVED O.G. FIG.

OFFEROR SERVICE PROVIDER CUSTOMER DATABASE 600

	OFFEROR SERVICE PROVIDER IDENTIFIER	CUSTOMER NAME	BILLING ADDRESS	ACCOUNT IDENTIFIER
	<u>630</u>	635	640	645
g 5	AT&T	MARY MARTIN	876 VINE ST. TOWN, STATE 98765	22-66-988
2	AOL	SAM ROBERTS	456 MULBERRY ST. TOWN, STATE 04196	675-7800
	AT&T	SUE JOHNSON	987 1ST AVE. CITY, STATE 09829	22-66-987
3	AOL	THOMAS JONES	436 PLAIN ST. CITY, STATE 23555	672-2499

FIG. (

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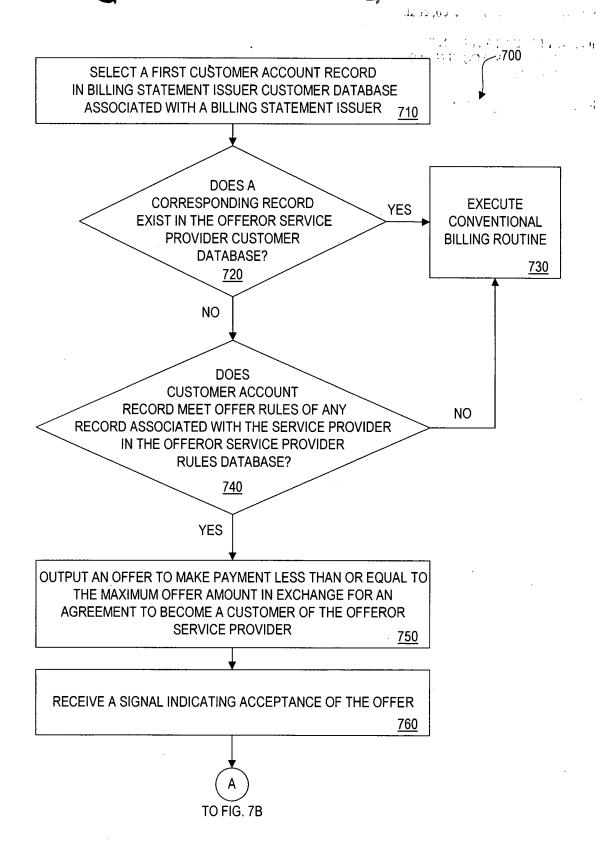


FIG. 7A

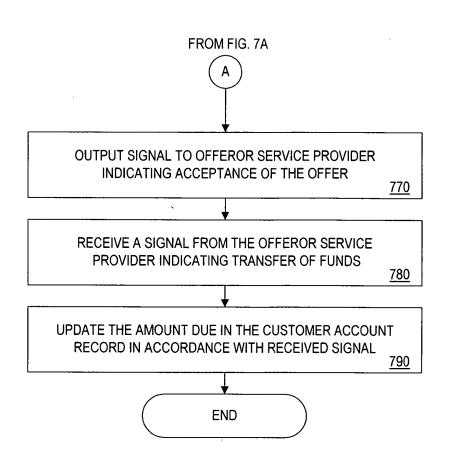


FIG. 7B

BILLING STATEMENT

Thomas Jones 436 Plain St. City, State 23555

CUSTOMER ACCOUNT IDENTIFIER	PAYMENT DUE DATE	MINIMUM PAYMENT DUE
1234-5678	4/15/98	\$25.00

SERVICE DESCRIPTION	AMOUNT DUE
SERVICE A	\$100.00
SERVICE B	\$50.00
SERVICE C	\$100.00
TOTAL OUTSTANDING BALANCE	\$250.00

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CUSTOMER ACCOUNT IDENTIFIER 1234-5678

FIG. 8